

Terms & Conditions – SRR Marine Ltd - Effective February 2026

These are the standard terms and conditions for using SRR Marine Ltd services. By engaging with us, you agree to these terms, as well as our Privacy and Cookie Policies which can be found on our website at www.srr-marine.com.

1. Our Services

SRR Marine Ltd provides enquiries, estimates/quotes, project work, installations, repairs, servicing, emergency call outs, and guarantees.

2. Client Confirmation & Scheduling

We ask that clients confirm their acceptance of our quotation or notify us by email when they are ready to proceed. Please note that our services are offered on a first-come, first-served basis, subject to our availability. We will always strive to accommodate our clients' needs wherever possible.

3. Payment & Invoices

- 100% payment for materials and equipment is required before any parts are ordered.
- A 50% deposit for labour is required before work begins.
- The final 50% for labour will be due on completion of works.
- If incorrect parts are ordered by the client, a 20% restocking fee applies.
- Full payment may be requested at our discretion.

By accepting our quotation, you are agreeing to our payment terms.

Late Payment:

Payment is due on receipt of invoice. If payment is not made within 7 working days, an administration fee of £50 plus interest at 8% above NatWest base rate will be applied to overdue invoices.

Goods & Work Records:

- All property remains the property of SRR Marine Ltd until all outstanding balances are cleared.
- All work is documented via signed worksheets or timesheets, which are fully enforceable, and you agree to pay in accordance with the signed documentation.

Errors & Omissions Excepted (E&OE):

While we take every care to ensure that all information, quotations, and documentation are accurate, SRR Marine Ltd reserves the right to correct any typographical errors, misstatements, unintentional omissions, or pricing errors. This does not affect your statutory rights.

4. Scheduling & Cancellations

- We aim to attend at agreed times but accept no liability for delays beyond our control.
- Cancellations should be notified by the end of the working day before the scheduled booking. Late cancellations may incur costs for time, materials, and lost profit.
- Site Access & Chargeable Time: For projects on site, there may be occasions where access is temporarily restricted. Even in these cases, our engineers are fully committed to the project and the time is reserved exclusively for your work. The full number of scheduled site days remains chargeable, as the team is allocated and unavailable for other work during that time.

5. Satisfaction & Guarantee

- Notify us within 12 months if you are not fully satisfied, allowing us to inspect and carry out remedial work.
- We provide a 12 month labour guarantee, valid once full payment is received.
- The guarantee is void if work is misused, modified, or tampered with by anyone other than an SRR Marine Ltd Employee.
- Manufacturer guarantees are dependent on the products supplied and will be detailed in the relevant paperwork and confirmed verbally where applicable.

6. Liability

- We are only liable for our own guaranteed work.
- We are not responsible for work not undertaken, or for delays beyond our control.

7. Title & Risk of Goods

- Goods remain our property until paid in full.
- While goods remain ours, we may recover or resell them if unpaid.
- Risk passes to you upon delivery; goods should be insured at replacement value.

8. Promotional Material & Confidentiality

- We may share photos of our work for promotional purposes on our social media and website. If you prefer that we do not use images of your project, please let us know by emailing info@srr-marine.com.
- Any work covered by a Non-Disclosure Agreement (NDA) will be kept strictly confidential and will not be shared. NDAs signed by the Director, Stuart Rutherford, apply to all employees of SRR Marine Ltd and will be discussed with the client prior to signing.

9. Public Liability Insurance

All employees and contractors are covered under the public liability insurance policy held by the Director, Stuart Rutherford, of SRR Marine Ltd. A copy of the policy can be provided upon verbal or written request to an SRR Marine Ltd Employee.

10. General

- Terms may only be changed in writing, signed by SRR Marine Ltd and the client.
- Contracts are governed by English Law and the jurisdiction of English courts.
- Any project-specific terms discussed with the Director, Stuart Rutherford, take precedence over these standard terms.

SRR Marine Ltd is incorporated in England & Wales, Company Number: 12033868

Registered office: Unit 33, Universal Marina, Crableck Lane, Sarisbury Green, Southampton, Hampshire, SO31 7ZN, UK

VAT Number: 325236815

